CUSTUDENTS' Prepared for: Eaculty Voice Co

CAMPAIGN UPDATE REPORT

| Prepared for: | Faculty Voice Committee (FVC) and Liberation, Equality, Diversity and Inclusion Committee (LEDIC) | Date: | 28/09/2017 |
|---------------|---|-------|------------|
| Prepared by: | Jamie Smith | Role: | President |

Summary: This paper provides an update on the implementation of the campaign(s) of the Executive Committee member

Retention

| Recention | |
|--|-------------|
| Aim: Does involvement with the SU correlate with good student retention/continuation rates? | |
| Objective(s): | |
| 1. Email key stake holders to register interest and begin process | IN PROGRESS |
| 2. Collect Data and analyse | NOT STARTED |
| 3. Create Report | NOT STARTED |
| 4. Use Recommendations to Create Working Group | NOT STARTED |
| | |

Updates:

1. I am currently drafting an email in which all stake holders will be contacted informing them of the research about to take place and to register their interest if they wish to support.

Other relevant updates:

Conversations about graduation being moved to July have restarted and are looking positive. This does however, mean re-submitters will not be able to graduate with their class in the ceremony. [TO DISCUSS]

The Union is about to enter into an agreement with CoWA (College of West Anglia) regarding Veterinary Nursing students and their ability to use our services which is an exciting step forward!

I'll be looking into vision visits to the open university to look into how we can better represent degree apprenticeship students.

I'm writing to local MPs to discuss the Let's Be Honest report as well as the possibility of student discounted public transport in Cambridge.

Peter Taylor House will be opening on October 2nd – I invite you all to attend!

FVC/LEDIC are asked to **DISCUSS**



| Project name | Student Retention | |
|-----------------|-------------------|--|
| Project manager | Jamie Smith | |
| Project sponsor | SMT/Ruth Taylor | |
| Date agreed | TBC | |
| Agreed by | TBC | |

Project brief

The project brief is a summary of the purpose of a project and what it will achieve. It identifies key elements of the project and the steps that will be followed to reach the objectives. The brief initiates project activity and allows the work to move forward.

I intend to gather research into student retention and then use this to look at the relationship between retention and the Students' Union. This research can be used to analyse how we support students, broken down into levels and where we can increase our support.

I will use data such as retention of students, withdrawals, success rates, timeframe of withdrawals, reasons why, Destinations of Leavers from Higher Education survey, and other useful data.

Teesside Students' Union released a similar piece of data and the university reacted in a very positive way. For more information on their research you can look at: <u>https://www.tees-su.org.uk/about/tusupremium/</u>

Project overview

A brief description of the overall purpose and need for the work. Why does this project need to be done and why now?

Retention at Anglia Ruskin is very poor. We need to find out why, if interaction with the Students' Union aids in student retention and/or success rates and how the Students' Union can support students and the student experience further.

Aims and objectives

| Broad statements of intent about what the project is trying to achieve. | List the tangible outcomes and benefits that will be achieved. They should be specific and measurable etc. We should be able to refer back to these at the end of the project to check whether the work has been successful. | How will you measure success? | | |
|--|---|--|--|--|
| Students' Union has further understanding into how we contribute to student retention | A list of recommendations is produced from the data | Action Plan put in place | | |
| | University notes the data and report and relationship is improved | Potentially further funding given in block grant | | |
| | Student voice/Question 26 sees a 10% rise in students feeling we have aided their academic experience by 2020 | NSS scores are monitored | | |
| ARU and Students' Union to work in partnership on the ongoing student retention matter | Student Retention working group actively works in collaboration on the Students' Union action plan | Actions being taken on by university if applicable | | |
| | University actively works to improve resources for the union to achieve their action plan University aligns their action plan to collaborate on common themes (e.g. poor SU interaction & low NSS satisfaction scores) | Union to set up a retention working group internally with university representation | | |
| | | | | |

Scope

Several sentencing outlining what is within the scope of the project and what is not. If necessary this sections should clarify the boundary between this project and other work to ensure there is no overlap or duplication. This section should clarify what is specifically excluded from the activity.

This project is going to use data to create a report highlighting recommendations on where the union actively contributes to the retention and/or achievements of core students at Anglia Ruskin University. It will also outline an action plan for how the union improves its involvement/support where needed.

This project does not fall under the scope to deliver on the actions recommended by the report due to time constraints. However, this will be taken forward by the union without my lead. It will also not include partner colleges/institutions as Anglia Ruskin Students' Union does not represent them.

This project works within the parameters of the Student Retention Working Group and looks to assist, not dupplicate work already happening.

Deliverables

List the outputs of the project.

- Data spreadsheets and a report with recommendations on how to improve SU involvement/support in student retention.
- A working group with clear aims and objectives working from the recommendations from report.
- Improved percentage on question 26

Key stakeholders

This should list all parties (internal and external) with an interest in this piece of work.

Students, Anglia Ruskin Students' Union and Anglia Ruskin University.

Project team: roles and responsibilities

| List all those who have a role to play in the project. | Include a summary of their responsibilities. | | | | | |
|--|---|--|--|--|--|--|
| Jamie Smith (President) | Lead the project Ensure deadlines are met Regularly update RT the SRWG and the SURG Gather data from the university | | | | | |
| SMT | Support Jamie in her responsibilities Delegate work where necessary to the members of their team best suited to fulfil | | | | | |
| Union | Be inspiring leaders in the development of the project and invest in our involvement in student retention | | | | | |
| Ruth Taylor | Be an external support providing knowledge and skills to aid the project where necessary Meet regularly with Jamie (monthly) to receive project update | | | | | |

Implications for the organisation

Include here any impact this area of work may have on other parts of the organisation.

This piece of work is very data heavy meaning analyse will take a long period of time. There could be a potential implication on staff work load.

This research could potential reflect negatively on the Students' Union but this implication is mitigated by the unions' agreement to work towards improvement.

Risks

| Outline any potential issues or barriers (internal and external). | Include a summary of how these might be mitigated. |
|---|--|
| DPRS | Data protection regulations are changing and therefore the university does not need to share with us certain information it used to. Working in partnership on their data is crucial and our relationship with the university, our shared interest in retention improvement and our partnership agreement will mitigate this |
| Anglia Ruskin University | Unwilling to share data (Retention is very important to the university so this is unlikely) |
| Officer Term | Time scale of officer terms means that the project lead will be unable to see out the actions |
| TEF | There is potential that the TEF will move to a departmental level. We would need to ensure we ensure we maintain out stance on the TEF in line with our policy and values. We also need to ensure all data is confidential. |

Costs

As well as direct costs this should include an estimate of the staff resource required and the amount of time from each person/area.

I recognise I do not have the skill set to analyse the data I will be receiving. There is potential for hiring a member of student staff to aid in this. The cost implication of this is roughly:

Timescales

An estimate of when project activities will happen.

| What | When | | | | | | | Who | | | | |
|---|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------------------------------|
| | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | - |
| Set out what data is needed and delegate who will be working on what | | | | | | | | | | | | JS/SMT/RT/U |
| Set up meeting with key stake holders and collect date | | | | | | | | | | | | JS |
| Analyze data | | | | | | | | | | | | *Delegated member of staff |
| Create report | | | | | | | | | | | | * |
| Soft launch report (internally) & Set up working group based on recommendations | | | | | | | | | | | | JS/SMT |
| Hard launch | | | | | | | | | | | | Union |
| Working group to begin completing actions | | | | | | | | | | | | JS/SMT |
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