Anglia Ruskin Students' Union	ACADEMIC OFFICER REPORT		
For the attention of:	Executive Committee	Taking place on:	04/05/16
Name:	Grace Anderson	Action:	To note
Summary: This paper provides an update on the campaigns and other work of the Academic Officer			
Priority campaign(s) and objective(s)			

Campaigns:

- Feedback standardisation
- Peer mentoring
- Assessment literacy
- Education week

Other Projects:

- Made a Difference Awards
- Medical Centre

Progress on priority campaign(s)

Campaigns:

Feedback Standardisation

I am meeting with Education Reps to create a minimum standard for assignment feedback. This would help feedback to be relevant, helpful and consistent in format from every lecturer, while still allowing it to be flexible and personal.

Peer mentoring

I have launched the peer mentoring scheme (<u>www.angliastudent.com/peermentoring</u>) and I'm currently working on its promotion and making sure it get used constructively. I will be going into ALSS classes after the Easter Break to promote the project. I will also be asking personal tutors to be aware of the project and asking reps to tell their course mates about it.

Assessment literacy

We currently have a working draft of the Assessment Protocol and are awaiting university staff feedback. Let me know if you'd like to see it!

Education Week

Education Week happened in Week 7; we had stalls promoting university services and students volunteering to run GIAG events based around education or learning new skills.

Other Projects:

Made a Difference Awards

The shortlist has been announced and we are currently getting staff to come and collect their tickets. I am working on creating a report of the data from the nominations on student perspectives of good learning and teaching to present to the university.

Medical Centre

I have been collecting feedback from students on their experiences of the medical centre which Sophie has started working on with me. Student feedback has said that going to the medical centre is an unpleasant experience, there were very few positive comments. On both campuses there is bad customer service and students are unable to get

appointments/reach the office. In Cambridge, students reported unprofessional customer service from all areas of the medical centre.

Moving forward, we are creating an infographic on how students can use the medical centre and will be meeting with them to speak about several problems. We will also be asking that they do not close over lunch times and work full days on week days.