

Job Description SU Hero

VISION

Students creating success together

MISSION

A Union with a personal connection to all students. We recognise individual aspirations for success and support students to collaborate and realise their ambitions.

VALUES

Challenging

We push ourselves, the University and students to do things differently.

Sustainable

We will champion wellbeing, equality and justice; make ethical decisions and help to grow a cleaner, fairer planet.

Collaborative

We are better when we work together.

Creative

We think outside the box, learn from mistakes and use our imagination.

Inclusive

We will champion the diversity of our students and their communities.

Responsible for: No direct line management responsibility

Reporting to: Student Activities Manager, Student Activities Coordinators

Section: Student Activities

Any Other Relevant Information

Salary Grade: £9.50 an hour

Hours of Work: Flexible and minimum commitment zero hours

Work Base: Cambridge or Chelmsford

The majority of shifts for this role will take place during the Welcome period in September 2021 (04/09/21 – 19/09/2021).

There will be further flexible opportunities for shifts throughout the year, for example, during the Refreshers period in January, large events such as Global Week or at Open Days. This role can be taken on alongside other student staff roles at the SU.

The Students' Union is fully committed to its policies and procedures on Equality & Diversity

Purpose of job

Students' Union Heroes are a team of ARU students we recruit for each new academic year to support and welcome new and returning students to Anglia Ruskin. Heroes help us to welcome and move-in students and offer information about the services of the Students' Union. The role is integral to students' first impressions of ARU and the Students' Union and as an SU Hero, you can make sure that students have a great first experience of university life.

Job Role:

SU Hero Activities

- To act as an ambassador for the Students' Union and the University during the Welcome Period.
- Helping people move into their university accommodation.
- To assist in the set up/pack down and on the day delivery running of Fresher's Fair and Fresher's Events.
- To assist with the preparations for the Freshers Fair and Freshers events in the days leading up to the event.
- To attend and if needed lead on campus tours and city tours.
- To assist with daytime and night-time events on campus and in partnering venues.
- To promote and provide information about the Students' Union and its services.
- To hand out promotional material relating to the Welcome activities of the Students' Union.
- To create a welcoming environment for all at Anglia Ruskin University
- To promote inclusivity, be respectful of diversity and to promote equal opportunities.

Benefits of the role:

- Living Wage Accredited hourly pay
- Uniform provided
- Flexible working hours
- Fixed term role that may lead to further employment opportunities within the SU.
- Develop team building, interpersonal and problem solving skills.
- Great networking opportunities.
- Meet new people and make new friends.
- Training opportunities.
- Building interpersonal skills.

If you require this document in any other format, please email recruitment@angliastudent.com or call the SU Reception on 01223 460 008.